

Refund Policy

Company Refund Policy

Due of the hand construction, customization and details required for your equipment, *all sales* are final and there are no refunds.

For the customers who purchase an automatic stirrer for a popper that is not manufactured by Kettle Corn Equipment, INC; You are responsible for providing us with the correct and necessary dimensions to produce your equipment prior to purchase. If the dimensions you provide us are not accurate upon receiving your product, Kettle Corn Equipment is not responsible for replacement.

Sometimes delays can and do occur do to specific materials required for assembling equipment. If you have already booked or scheduled an event prior to the delivery of your machine, and your equipment is not delivered in time due to unexpected delays in the manufacturing process; Kettle Corn Equipment, INC is not liable for your loss of revenue.

Damaged Equipment During Shipping/Transit

No fear! When you purchase our equipment we make sure each and every piece is accounted for. In other words we automatically add a \$35.00-\$75.00 insurance protection to your shipping costs. The Insurance varies on the price of equipment you purchase. For example: If you purchase one of our simpler machines under \$5,000 we will charge you \$35. Anything more than \$5,000 we will add \$75.00.

If you receive your equipment damaged, we suggest you **do not sign and receive** the damaged equipment.

Acknowledgment

By signing this form you acknowledge; that all sales are final and that Kettle Corn Equipment, INC has a no refund policy. For warranties please view the "Warranty Disclaimer Policy"

Mark Earl	Mark Earl	2/8/2019
Customer Name	Customer Signature	Date